

Company: Sunshine Coast Credit Union

Job Type: Full Time



ASSISTANT BRANCH MANAGER

Calling All Member Centric Leaders!

We have an exciting opportunity for someone to work closely with our membership and branch teams in the role of Assistant Branch Manager (ABM). This position focuses on improving member centricity, growing our business, and coaching employees to enhance their own advisory abilities through offering sound advice, providing financial solutions, and building long-term relationships.

We offer a highly competitive wage, career progression, ongoing learning and development, and an impact on our local communities. Join us on the beautiful Sunshine Coast and get the best of both worlds – a relaxing lifestyle filled with recreational activities including boating, hiking, and much more, while only a short 40-minute ferry trip from Vancouver.

What You'll Do

The ABM contributes to enriching members' lives by championing advisory service and focusing on a high level of member satisfaction in conjunction with increasing community connections, business networks and overall branch performance. This role provides proactive advisory service and financial solutions to members within the branch environment. This position supports branch leadership in managing the daily operational and administrative requirements of the branch including managing staffing needs and providing supervision and coaching to assigned staff. The successful candidate will manage all cash handling, including balancing, and ensure all security is being adhered to daily. This position acts as a change agent to support and implement business initiatives in the workplace. The ABM is responsible for in-branch training, motivation, sales and service, as well as guidance of staff to ensure the delivery of proactive, quality service to members. This position identifies marketing opportunities, builds community relationships and executes plans to achieve results while remaining aware of the competitive and economic climate and providing input into pricing, products and branch planning.

What Does the Ideal Candidate Bring?

In addition to formal post-secondary education and financial industry experience, we are looking for an individual who is interested in continuing to build on their advisory services career. The ideal candidate has effective communication skills, a strong ability to coach and lead employees, sound time management/prioritizing skills, and is self-motivated to build and grow the membership of the credit union. The successful incumbent will be adept at problem solving, decision making, demonstrating excellent sales skills, and establishing strong working relationships.

An exceptional career & vibrant lifestyle. Have it all at Sunshine Coast Credit Union.

About Sunshine Coast Credit Union (SCCU)

For over 82 years, Sunshine Coast Credit Union and their members have been helping build a healthy, strong, vibrant Coast community. We are a full-service financial institution with assets exceeding \$850 million, serving 17,600 plus members in three growing coastal communities in British Columbia. Sunshine Coast Credit Union is committed to enriching the financial well-being of our members and our community.

How to Apply

If you are interested in this exciting opportunity, please submit a current resume and cover letter in confidence to: yourfuture@sunshineccu.net. This posting is open until filled. *We thank all candidates for their interest, however, only those selected for an interview will be contacted.*

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